



March 2024

Dear Customer,

It's time to schedule your water meter replacement.

The City of Sanford is honored to serve you by providing water to your organization. The City's utilities department works hard to support our customers' best interests by being good stewards of water usage and by maintaining high-quality, innovative systems.

As part of our commitment to continual improvement and providing customers with the best quality services, the City of Sanford is about to begin its Advanced Meter Infrastructure (AMI) project. This project will involve upgrading all water meters in our service territory starting in the spring of 2024. The new equipment will allow us to provide improved customer service through wirelessly communicated usage data. As a customer, you will have access to more data than ever before to help you understand how you use water. This information will help you make decisions that will save you water and money.

The installer will contact each business to schedule an appointment for the installation of the digital water meter to limit the impact of water service disruption. While many business water meters are outside, some meters may be located inside the building, requiring the installer to access the inside of the business. Installation needs will be assessed for each business and reviewed by building management prior to the work being completed. Water meter upgrades are planned to be completed by the end of 2025.

Thank you in advance for your help as we move forward with this exciting project. To learn more about this meter change-out project please visit our website at: [www.sanfordfl.gov](http://www.sanfordfl.gov).

Sincerely,

Art Woodruff  
Mayor



Art Woodruff  
Mayor

Sheena Britton  
District 1

Kerry S. Wiggins, Sr.  
District 2

Patrick Austin  
District 3

Patty Mahany  
District 4

Norton N. Bonaparte, Jr.  
City Manager